

CONTACTS FOR EMPLOYERS + AGENTS

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Short Term Disability Contact For claim submissions and/or updates	ra_tpa@insightba.net	877.827.1414 616.588.7915 direct fax
Flex + HRA Claim Submission	ra_tpa@insightba.net	616.588.7915 direct fax
Finance + Claim Funding	finance_tpa@insightba.net	616.588.7909 direct fax

ALL EMPLOYEES SHOULD BE DIRECTED TO CALL THE CUSTOMER SERVICE UNIT

<ul style="list-style-type: none"> • All Claim Questions • Explanation of Plan Coverage • Explanation of Claims Payment • Verification of Benefit 	csr_tpa@insightba.net	877.827.1414 toll free 616.588.5340 phone 616.588.5341 direct fax
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